

## DINING ROOM ADVISORY COUNCIL – MINUTES

Thursday February 8, 2024

1:30pm Roadrunner Room

Representatives & Residents Invited – in Person meeting

### 1. Call to Order and Determine Quorum

The meeting was called to order at 13:30 and a quorum was met.

Minutes of the January 2024 meeting was approved.

### 2. Announcements / Comments Leo Bell, Jr. Chair

- A. The DRAC is assisting with implementing and coordinating the Wine Tasting Event. The upcoming event will be March 7<sup>th</sup> from 2-3pm. Cost will be calculated according to wines chosen. A charcuterie board may be available.

### 3. Dining Services – Ex-Officio Member Reports

- A. Lori Dewitt – Ms. DeWitt discussed two comment cards that presented opposing opinions. One comment stated that the chicken cacciatore was terrible – not prepared correctly and not edible. A second comment card praised the dish for taste and preparation. The point being that residents have differing tastes and opinions and despite that, the food services staff do a very good job at preparing the food.
- B. Guy Fanelli – Director Dining Services – no report
- C. 2. Nikki Villa – Dining Services Assistant Director:
  - i. Prix Fixe dinner reservation must be made
  - ii. Theme day will be the 3<sup>rd</sup> Wednesday of every month. You will see it listed under “Save the Date” in the Roadrunner.
  - iii. Working on the a la carte dinner menu
  - iv. Committee members asked if ALL the menus could be included in the Bon Appetit every 6 months.
- D. Chef Jeronimo – will be introducing a monthly day with a Prix Fixe menu and a theme day. Look for the menu for details.
- E. Chief Health Services Officer – position unfilled to date.
- F. FOTH & BOTH nominations  
FOTH: Nominees included Victor, Kayla, Monisha, Daniela, Michael and Dani. The award went to Michael.  
BOTH: John Mauricio was nominated and approved for the BOTH awards.  
See Attachment #1.

### 4. Standing/Ad Hoc Committee Reports

- A. Dining Room Committee – Chair Leo Bell, Jr.  
Kitchen tours are suspended for March. The April tour is scheduled for April 17<sup>th</sup>. Text Juanita Hess if you are interested.
- B. Quality Control Committee – Vice Chair Sandi Snyder  
See attachment #2 report.  
Requests for more steamed, un-sauced vegetables. A request had been made that the olive oil and butter complement the vegetable and entrée – this has been implemented by the Chef. A request was also made to identify items that are spicy such as blackened items. There was a discussion of

sou vie style of cooking which cooks and maintains the food item temperature at a constant without drying out.

Of note, there were 47 comment cards with 77% positive and 36% critiques.

Chef specials have been delicious.

Burgers at the Bistro have been precooked in the kitchen and warmed in the Bistro. Smashburgers in the dining room are made to order.

- C. Menu Committee – Secretary Nancy Reeder. The menu committee will be meeting with the Chef and is staff immediately after Coffee with the Chef. Report at the March DRAC meeting.
- D. Webmaster Committee – Webmaster Ron Miller
  - a. January report emailed to members
  - b. Financial data will require a new link.

#### **5. DRAC Representatives Comments**

- BBQ rubs preferred by some
- Sometimes the vegetables are not fully cooked
- 1% milk is no longer available in the pint size due to cardboard shortage from the company. Milk by the quart is available in the Village Store.
- Fruit cups in the Bistro will be containing blueberries and strawberries in the future
- Request to have a pepper grinder available in the dining room
- Huevos Rancheros recommendation that this dish should be made using flour tortillas as the corn tortillas get hard
- Question about how chowders are made – it is with cream
- Gluten free requests – Guy explained that there are dietary standards that have to be met in order to make/provide gluten free food items. They will continue to label food items that are purchased as gluten free.

#### **6. Old Business – none.**

#### **7. New Business – none**

#### **8. Next DRAC Meeting: Thursday March 14, 2024 @ 1:30pm Roadrunner Room.**

#### **9. Adjourned**

**FRONT of HOUSE (FOTH) & BACK of HOUSE (BOTH) AWARDEES  
2023 - 2024**

<b>MONTH</b>	<b>FOTH (front of house)</b>	<b>BOTH (back of house)</b>
<b>2023</b>		
January	Caitlin Brennan	Keith Lingard
February	Ian Cummuzie	Adela Chimal
March	Dee MacDonald	Dixie Garcia
April	Kirsten Dunn	Austin Diaz
May	Wilma Jones	Daniel Golembiewski
June	Stephany Cardenas	Roberto Corvera
July	Jocelyn Navarro	Lydia Balderama, LH
August	None	None
September	Carmen Gnmullo	Teresa Diaz
October	Chris Wagner	Austin Diez
November	Minnie Tanner	Ysmael Cruz
December	Yvonne Doerfler, Dee MacDonald & Wilma	Frailen Vallejo
<b>2024</b>		
January	Kayla Ramsey	Andre Griffith
February	Victor Compeon, Andrew Balderos, & Robert Taylor	Eluterio Martinez
March	Michael Vausse	John Mauricio
April		
May		
June		
July		
August		
September		
October		
November		
December		

## DRAC Quality Control Report

DRAC QC Report Number 3

**Period covered Feb - Mar 2024**

DRAC MEETING March 8, 2024

Each monthly QC report covers mid-month to mid-month due to official DRAC meeting schedule.

Staff Mentions

**FOH:** Minnie II, Kayley I Andrew II

**BOH:** Andre, Anthony, Antonio

### COMMENT CARD REPORT

Breakdown	Percentage
Total Cards Received (69)	100%
Compliments (37)	54%
Critiques (22)	32%
Quality (8)	12%

### Notable

Resident suggests a special with soup & salad and soup & sandwich

BISTRO - Why are Bistro specials not offered on weekends?

Respectfully Submitted

Sandra Snyder

DRAC QC Chairman

BSTW 2024 Resident Portal Website User Visits*													
*Accessed using a device or browser. E.g. Resident uses phone & desktop = 2 users													
Selected page USERS and links visited. Contact the Webmaster for detailed page and links visited data.													
Potential Users (Estimated): BSTW 590 total residents - 395 Households. Note: 195 Single Households & 200 Couple Households													
2023	Home page	DRAC Comments**	DRAC Menu pages	DRAC RezEasy	DRAC Nutrition Data	TouchTown - link	RC 1890	RC Roadrunner	RC Movies	RC Library	RC Campus Locator	RC Activities	RC Financial Status
January	609	51	120	117	8	94	41	54	17	11		80	72
February	612	48	134	219*	9	54	33	49	11	20	5	70	53
March													
April													
May													
June													
July													
August													
September													
October													
November													
December													
		**Users may input multiple comments.											
				*BSTW&E									

