

Dining Room Advisory Council-Minutes
Thursday May 9, 2024 1:30pm Roadrunner Lounge
Representative and Residents Invited- in Person Meeting

1. Call to Order and Determine Quorum

- A. The meeting was called to order at approximately 1:30.
- B. With 12 representatives present, quorum was acknowledged.
- C. April Minutes were approved as presented.

2. Announcements and Comments – Leo Bell, Jr., Chair

- A. Non-alcoholic wines (Ariel Chardonnay and Ariel Cabernet) are currently out of stock but when available, sales will continue.
- B. Thank you to all residents for considering others by getting COVID boosters. All available vaccine was administered and 17 additional doses were procured.

3. Dining Services - Ex-Officio Member Reports.

- A. Guy Fanelli- Director Dining Services
 - The retirement reception for Lori DeWit is from 2 to 3 in the main lobby on Friday May 10.
 - The BSTW Instagram site is Glowing Older in Texas
 - Download of nutrition data remains slow.
 - Charges for no shows of reservations for holiday events will be presented to the BSTW administration for the go ahead to plan a strategy for implementation and operation, if approved.
- B. Lori Dewit -Resident Services Director BSTW
 - Lori commended: DRAC does good work. Keep it up.
 - She enjoyed her 23 years of service to the BSTW community but thinks 276 monthly DRAC meetings may be enough.
- C. Nikki Villa-Dining Services Manager
 - At present, 2 full time and 2 part time server positions are vacant. This increases the wait time for both seating and service. 2 full time server applicants have been hired.
 - Elizabeth is to start May 10.
 - Another server has accepted a full-time position but is not able to start until May 24.

- One part time staff member is from Medina Valley High school. Several staff members are from the adjacent subdivisions. The Scholarship program remains in effect as a recruitment tool.
- Mother's Day brunch reservations are full at 367. Take out is from 10:30 until 11. Buffet closes at 2:30. On May 11, the Saturday before, early dine-in service is in effect (4 to 5:30)
- Two pop-ups on Friday May 10: Spaghetti Bolognese as requested by residents and a Salmon and Shrimp Duo.
- Uniquet training for residents that will cover all aspects of the application will be provided on Monday June 17, 2024, from 2 to 4. Notices will indicate the schedule of topics so you can attend the full presentation or only the parts of it that relate to services you will use—like ResEasy. Just show up if you want to attend.

D. Jeronimo Espiritu – Chef

- One of the 2 cook vacancies has been filled and we are still seeking one more cook.
- One of the 2 dishwasher vacancies has been filled. One more is needed.

E. BOTH and FOTH nominations

Teresa Diaz was voted June BOTH employee of the month.

Moniesha Roberts was voted June FOTH employee of the month.

4. Standing and Ad Hoc Committee Reports

A. Dining Room Committee-Chair Leo Bell, Jr.

The next Kitchen Tour on June 26 at 2 p.m. is full.

The next Wine Tasting event will be Friday July 12th. If interested, please sign up in CC-3.

The next Coffee with the Chef should have been July 4. For obvious reasons, this will be rescheduled. When determined, the date will be announced and posted.

B. Quality Control Committee-Vice Chair Sandi Snyder

33 cards were received showing 67% compliments and 15% critiques. Chili is generally very well liked. Chef Jeronimo

respectfully declined to share the recipe for this signature dish. (As he quipped, how can he keep his job if he gives all his recipes away?)

Report attached.

C. Menu Committee –Short meeting held after coffee with Nikki and Chef. Comments included:

- When turkey is served, please include dressing and cranberry sauce on the menu.
- Can grated parmesan cheese be available for use at the tables when pasta dishes are on the menu?
- Could there be more low starch vegetables available as sides?
- **The meatloaf was delicious!!**

D. Webmaster Committee-Webmaster Ron Miller

- May website Reports for April usage were emailed to all representatives. The reports confirm DRAC features of both Uniguest (formerly TouchTown) and the Portal continue to be well used by residents.

5. DRAC Representative Comments.

A. Liberty House noted that servers seem to be more informative about selections on the menu since they have been included in the daily selection briefings. Meats are always dry, especially chicken.

(Response: To ensure safety, chicken must be cooked until about 10 degrees hotter than other meats so it is more difficult to ensure that it is moist. The addition of sauces was discussed as a possibility.)

B. The service during the last month was exemplary.

6. Old Business None discussed.

7. New Business As previously stated, there will not be a meeting in July,

8. Resident Comments

Recent changes in the menu are appreciated. Can the beef dish served at the Easter buffet be added as a menu selection in future.

9. Adjourn The Meeting was adjourned at approximately 2:30 p.m.

10. NOTICE OF NEXT MEETING

The next meeting will be held on **June 13, 2024, at 1:30 p.m., in the Roadrunner Lounge.**

DRAC QC Report Number 5
Period covered Apr - May 2024

DRAC MEETING May 9, 2024

Each monthly QC report covers mid-month to mid-month due to official DRAC meeting schedule.

Staff Mentions

FOH

Aileen
Beatrice
Moniesha

BOH

COMMENT CARD REPORT

Breakdown	Percentage
Total Cards Received (33)	100%
Complements (22)	67%
Critiques (10)	15%
Quality (23)	5% neg. <u>18% pos</u>

Notable

- Resident request for chili recipe

Respectfully Submitted
Sandra Snyder
DRAC QC Chairman

