

## **Dining Room Advisory Council-Minutes**

Thursday November 14, 2024 1:30pm Roadrunner Lounge  
Representative and Residents Invited- in Person Meeting

### **1. Call to Order and Determine Quorum**

- A. The meeting was called to order at approximately 1:30.
- B. Quorum was acknowledged.
- C. September Minutes were approved as presented.
- D. Item 3. was taken out of order because Mr. Graybeal scheduled another meeting that conflicted with the DRAC meeting.

### **3. Dining Services - Ex-Officio Member Reports.**

- A. Brian Graybeal -Resident Services Director BSTW.

Mr. Graybeal said:

- 1) He needed to hurry because he had another meeting to attend. His comments bounced around.
- 2) The survey done by DRAC was valid even though the penalty for Thanksgiving was implemented and set without waiting for the survey to be completed and evaluated. He was vague about how that could work.
- 3) As stated in a small paragraph in the Roadrunner, after December 1, reservations will be required for evening meals before 5:45 every day of the week.
- 4) This change in reservations is a test but there was no indication of how long the test will last in the Roadrunner or at the meeting.
- 5) When you make a reservation, you must give a list of the names of those included.
- 6) Reservations are needed for dine-in event meals so that staffing and food ordering can be provided based on the number eating. But take-out event meals do not require any reservation.
- 7) Cancellations for event reservations can be made until 48 hours before the event starts. So Thanksgiving reservations can be cancelled until 11 am on the Tuesday before the Thanksgiving dine-in meal starts.

Discussion was cut short so that he could go to his next meeting.

## B. Guy Fanelli- Director Dining Services

- A resident asked about having more than one provider for non-alcoholic beverages—specifically beer because O’Doul’s does not sell well. Guy agreed that O’Doul’s did not sell well. The reason there is not a second or third provider is that the volume of beer sales would not support more than one provider.

## C. Jeronimo Espiritu – Chef

- The new Sous Chef, Julio Orozco, was introduced.
- There are currently 1 fulltime cooking position and 2 utility positions open due to the promotion of 2 of the dishwashers.
- The pop-up was noted as being absolutely good by a Committee member and seconded by several others.

## D. Nikki Villa-Dining Services Manager

- The front of the house staffing level is down 1 serving position.
- One full time and one part-time dietary aid are needed at Liberty house.
- As of the time of the meeting there were 447 reservations for dine-in for Thanksgiving—some places available then. Reservations close on November 24. No reservations needed for take out. Sign up for ham or turkey sandwiches at the front desk.
- The Bistro is closed from 9 to 3 on Thanksgiving.
- Friday after Thanksgiving is half day food service—lunch only, no dinner.
- There will be a Filipino theme dinner on November 20.

## E. BOTH and FOTH nominations

Shaun Presnell was voted November BOTH employee of the month.  
Bea(trice) Castillo was voted October FOTH employee of the month.

## 2. Standing and Ad Hoc Committee Reports

### A. Dining Room Committee-Chair Leo Bell, Jr.

The Kitchen Tour is on December 17, 2024 at 2 p.m. and has a wait list of 2.

Chef's Teaching Kitchen and Super Food of the Month is usually held on the third Wednesday of the month at 2 pm.

The next Coffee with the Chef will be on December 5 at 9:30 am.

The next Wine Tasting will be on December 20, 2024.

Leo noted that subitems c and d were addressed by Mr. Graybeal.

- B. Quality Control Committee-Vice Chair Sandi Snyder's report  
Only 38 cards were received. 25 cards or 66% were compliments and 29% were critiques.

Notable Content:

- Take-out orders are often not correct. Staff will be asking everyone to check their orders before they leave with them.
- The oven in the Bistro was not working again. The same explanation was provided. The oven in the Bistro does about 3 times as much work as similar ovens in other locations. Staff are checking on what happened to the old back-up that used to be used.
- Could there be signs in the salad bar area that indicate selections from the shotgun choices, the salads and the soups are served through one line. People should not go directly to salads if people are waiting for service at the shotguns. Also a sign at the cashier.

- C. Menu Committee –The committee did not meet in October.

- D. Webmaster Committee-Webmaster Ron Miller

- Improvements in Uniguest were reported.
- November website Reports for October usage were emailed to all representatives. The reports confirm DRAC features of both Uniguest (formerly TouchTown) and the Portal continue to be well used by residents. Report attached.

### **3. DRAC Representative Comments.**

Were not requested.

#### **4. Old Business**

##### **1. Results of Election**

Results of election: The following persons put Notices of Intent to Run for representative in the election box:

Tower 1	Dottie Cowan	(One vacancy)
Tower 2	Ronald L. Hatchett	<del>Mary Jane Cauditt</del> <sup>1</sup>
Tower 3	Addison Clark Ehrlich	(One vacancy <sup>2</sup> )
Tower 4	Garrie Gillaspie	(One vacancy)
Gardens	Judy McKinney	Corlea Plowman <sup>3</sup>
Lakes, 1100-1500		(Two vacancies <sup>4</sup> )
Lakes, 1600-2000	Sallie Hennessy	Peggi Parkhill
Oaks, 2100-2400	Glenn Ramsdale <sup>3</sup>	(One vacancy)
Oaks, 2500-2800	Jerry Pierce	Peggi Gracy
Liberty House	Sue Roberts	(One vacancy)

<sup>1</sup> Leo Bell submitted a Notice of Intent but withdrew it before the meeting. Mary Jane Caudill withdrew her notice after the meeting because the Notice was submitted in error. She thought she was putting it in the RC Election Box where she will be serving.

<sup>2</sup> Gloria Smith had agreed to serve for Liberty House but has transferred to Tower 3. Clark has agreed to ask her whether she is willing to serve for Tower 3.

<sup>3</sup> Corlea Plowman volunteered to add her name for the Gardens after the meeting. Glenn Ramsdale volunteered to add his name for the Oaks 2100-2400 after the meeting.

<sup>4</sup> Since the meeting, Nancy Reeder has volunteered to send out minutes to the Lakes 1100-1500 area if no one volunteers to act as its representative.

## 5. New Business

Leo Bell announced that he would not be running for election and tabled Items a and b under New Business as items that, if they are to be discussed, should be addressed by the continuing representatives, not those who would not be serving next year.

Leo took the opportunity to thank those who helped him significantly during his tenure. Special Challenge Coins were presented to:

Sandi Snyder, Ron Miller and Barbara Wilson for assistance on the executive committee.

Sue Roberts for stepping up to represent Liberty House.

Guy Fanelli, Chef Jeronimo Espiritu and Nikki Villa for staff support.

James Shuster for his continuing support.

## 6. Resident Comments

- a. Is there any way to give residents who are away from campus for more than 30 days a larger credit toward their meals missed than \$5/day? This is an administrative matter that DRAC has no influence over.
- b. The December B and A will be on December 11. The entrees will be Beef Tenderloin with Lobster Tail as the alternative. **\$41 Sign up soon as the event is early.**
- c. Could we have pop-up salads, like that spinach-strawberry salad?
- d. Kudos to Chef for the cioppino.
- e. Lamb burgers were good.
- f. Could the chopped boiled eggs be cycled back onto the selections available for make your own salad?

## 7. NOTICE OF NEXT MEETING

The next meeting will be held on  
**December 12, 2024, at 1:30 p.m., in the Roadrunner Lounge.**  
**Installation of new representatives/election of new executive.**

## BSTW 2024 Resident Portal Website User Visits\*

\*Accessed using a device or browser. E.g. Resident uses phone & desktop = 2 users

**Selected page USERS and links visited. Contact the Webmaster for detailed page and links visited data.**

Potential Users (Estimated): BSTW 590 total residents - 395 Households. Note: 195 Single Households & 200 Couple Households

	Home page	DRAC Comments*	DRAC Menu pages	DRAC RezEasy	DRAC Nutrition Data	Uniguest link	RC 1890	RC Roadrunner	RC Movies	RC Library	RC Campus Locator	RC Activities	RC Financial Status
<b>January</b>	609	51	120	117	8	94	41	54	17	11		80	72
<b>February</b>	612	48	134	219*	9	54	33	49	11	20	5	70	53
<b>March</b>	591	51	126	146*	10	57	40	31	22	14	12	47	73
<b>April</b>	628	42	110	33*	8	80	37	33	14	12	17	46	66
<b>May</b>	682	39	112	102/16*	4	38	20	38	17	10	11	33	52
<b>June</b>	549	41	135	116/19*	3	54	24	59	18	17	14	52	65
<b>July</b>	584	38	148	96/20*	6	50	20	55	15	14	4	40	55
<b>August</b>	471	45	132	97/25*	7	53	18	36	26	21	12	46	74
<b>September</b>	492	35	152	93/22	6	59	15	65	12	15	10	31	67
<b>October</b>	485	29	160	87/15	13	77	19	80	7	10	10	34	70
<b>November</b>	637	32	146	111/16	14	83	22	91	10	9	9	33	70
<b>December</b>													

\*\*Users may input multiple comments.

\*BSTW&E

<b>Portal Report - November 2024</b>		
<b>Page or Link</b>	<b>Users</b>	<b>Views</b>
activities BSTW	33	51
Activity POC Names (PDF)	2	
activity-birthdays-and-anniversaries	4	6
activity-computer-support-group	4	5
activity-DRAC	1	1
activity-entertainment-committee	7	14
activity-fishing-club	1	1
activity-garden-club	1	1
activity-residents-council-the-RC	3	3
activity-roadrunner-golf-club	4	5
activity-social-hour	1	1
activity-thrift-shop-furniture	61	145
activity-va-disabilty-dic-assistance	1	1
Advance Sale Form	11	
Advance Sales Form	1	
B&A Information	44	
Bill Ball's Video Page	11	
BlueSkies (AFV) beginnings:	7	
Bon Appetit November	22	
Channel 1890	22	34
Chef Espiritu's Bio	4	
DRAC Committee Assignments.	8	
DRAC Council Members	14	
DRAC Handbook.	11	
DRAC-comment	32	52
DRAC-meeting-minutes (all)	53	
Financial Status: Meal & Financial Accounts	70	
Gourmet Wine Ratings	4	
Grazing in San Antonio	12	
Green Containers	8	
History: Air force village widows home	1	1
HOME PAGE	637	3334
Lakeview Room Dress Guidelines	17	
Lakeview-Room-DAILY-Dinner: Reservation Information	25	
locations, Campus	9	9
marketing	6	8
Meal-Delivery-Instructions	11	
Menu December 1-7	7	

Menu November 10-16	41	
Menu November 17-23	38	
Menu November 24-30	43	
Menu November 3-9	47	
Menu October 27-November 2	16	
Menu page	146	566
Menu: Beer Menu	4	
Menu: Bistro Menu	21	
Menu: Fall A La Carte Dinner Menu	29	
Menu: Four Grill Lunch Menus Mon-Sat 11 a.m. to 1 p.m.	16	
Menu: Sunday Brunch	6	
Menu: Thanksgiving-2024-3pgs	43	
newsletter-aRChive	12	21
Nutrition Data	14	
RC Action Log	8	
RC ByLaws	7	
RC Committees	9	
RC Members	7	
RC Procedures	6	
RC-resident-suggestion-form	6	8
reseasy BSTE	16	
reseasy BSTW	111	
ResEasy Procedures	10	
Restaurant suggestions from the Clandestine Gourmet	8	
Roadrunner (All issues)	91	
Uniguest	83	
Voter Information and vote by mail link	1	
Weather Station - BSTW	20	
Wellness	1	
Wellness & Life Enrichment	14	
What's Happening This Week (All weeks)	44	
Wine Menu	9	
Movie Search	10	
Library Search	9	