

## **Dining Room Advisory Council-Minutes**

Thursday, March 13, 2025 1:30pm Roadrunner Lounge

2025 Representatives, and Residents Invited- in Person Meeting

### **1. Call to Order and Determine Quorum**

A. The meeting was called to order at approximately 1:35.

B. The Chair acknowledged Quorum.

### **2. Approval of Minutes**

The minutes of the February 13, 2025 DRAC Meeting were approved.

### **3. Dining Services – Ex-Officio Members Reports**

A. Brian Graybeal – Resident Services Director BSTW

- Mostly receiving positive feedback regarding the reservation system.
- They are working on the carry-over concerns. Expect more in a week or so.

B. Nikki Villa – Dining Services Director

- Informed that ResEasy training will be Wed the 19<sup>th</sup> of Mar from 2:30 to 3:30. They are also working on setting up a booth outside the dining room to answer questions and hope to include Alisha for Uniguest questions. They will send out fliers and advertising.)
- Monday is St Patrick’s Theme Day. Two sides will carry over.
- A Prefix Dinner is scheduled Mar 22. It will include a set appetizer, choice of three entrees, and a desert. Reservations are open now. Menus are posted on-line. That will be the only menu that evening.
- Easter reservations open 1 April and close 15 Apr. Cancel advanced sales that week. Members will be charged if the reservation is not cancelled within 48 hour (unless it is a medical exception.) Hosts will be asked to provide names.

C. Jeronimo Espiritu – chef

- The fish and chips have been replaced with beer batter cod
- The antipasta has been removed. (only four were sold)
- They are short 3 cooks and 1 dishwasher (the dishwasher was promoted to chef)

#### **4. Chair – Selection of BOTH and FOTH nominations**

- Roberto Corvera was voted March BOTH employee of the month.
- Alexis Sanchez was voted FOTH employee. of the month

#### **5. Standing Committee Reports**

##### A. Dining Room Committee – Chair – Jerry Pierce

- Jerry Pierce stated that the Reservations System discussion has been quiet. Nikki noted that they average 115 to 120 reservations weekdays, 130 to 140 on Fridays and 160 to 180 on Sundays. No complaints seem to indicate it's going well.

##### B. Quality Control Committee- Chair- Ron Hatchett

- DRAC Comment submissions: total of 42 comments, 22 compliments and 20 Critiques.
- Pop-Ups and Special Meals are the most praised dining.
- Critiques were mostly specific items not prepared well that day, indicating a quality control issue.
- Other committees did not meet

#### **6. DRAC Representative Comments**

- Winston Padget asked the status of COVID activity. Brian Graybeal stated that it was in the mid-teen on W campus, none known on E campus. Mostly in the Towers. No hospitalizations due to COVID. They are being cautious. Employees interacting with residents are wearing masks as a precaution for the residents. Only one staff member was off a week and a half ago.
- Mary Hergert mentioned that she received raving feedback on the burnt pork ends, battered cod, and fried deviled eggs
- Glenn Ramsdale stated Brussel sprouts were either under or overcooked and asked if they could be changed up. Others noted that they are cooked in different ways and raved about them.
- Glenn noted the serving size of asparagus needed to be a higher number of spears when they are small spears. Guy Fanelli, Director Dining Services, said that this was just addressed and they will serve 5 or 6 when small.
- Glenn also noted that non-alcoholic wine and beer could be kept as an option since they ordered a case of each.

Barb Walters noted difficulties submitting DRAC comments due to the Not a Computer verification. When the pictures were not properly identified, the comment disappeared.

She also asked if they could be careful what they called menu items. Black-eyed peas were listed as pinto beans (we hate black-eyed peas and ended up throwing them out.)

## **7. Old Business – Continue discussion of unused carryover of monthly meal allowance.**

- Ron Hatchett began the discussion by noting that the meal expense was not a part of rent. It is listed separately.
- Additional rollover would allow residents to decide how to spend and the timing of spending the money. The money would still be spent in the Dining Room. Building up more than \$50 would allow the resident to plan for family gatherings, for instance. This seems more fair than “confiscating” unused funds in excess of \$50 per person.
- Much discussion ensued, some noting that it is a finance issue, others asking with computers is it really a problem to track quarterly or yearly? Everyone seemed to agree that it would still be a use or loose within the fiscal year.
- Gail brought up the safety issue to ensure that all residents were getting sufficient nourishment.
- Brian Graybeal stated this will come up at the RC meeting.

## **8. Adjournment of meeting**

After a resident noted the time, there was a motion to adjourn the meeting which was seconded and approved unanimously.

## **NOTICE OF NEXT MEETING**

The next meeting will be held on 10 April, 2010