Dining Room Advisory Council Minutes

Thursday, June 12, 2025, 1:30 pm, Roadrunner Lounge Representatives and Residents Invited

1. Call to order and Determination of Quorum

- A. The Chair announced that a quorum was present
- B. The Chair called the meeting to order at 1:30 pm

2. Approval of Minutes of April meeting

Mary Hergert moved and Win Padgett seconded that the minutes of the DRAC meeting held on May 8, 2025, be approved. Motion passed.

3. Comments from the Chair

Discussion about the Dining Room survey. There is only one question in the survey, and that is how satisfied are you with the food services? The purpose of the survey is to identify 32 residents from each campus to participate in discussion groups. On each campus the Survey company will facilitate four 1.5 hour discussions about food services. Each group will have 8 participants. The opportunity to register to participate is on Uniquest and ends Monday.

3. Dining Services - Ex-Officio Member Reports

- A. Danielle Weintraub Resident Director reported on hand sanitizers, green containers and meal allocation:
 - Hand sanitizers will be placed in the Bistro area and at the entrances to the Lakeview. They will be installed as soon as the ordered sanitizing solution arrives.
 - If you have green containers, you may continue to use them. New residents, and anyone who was never received the containers can obtain a set from Teresa in Resident Services. Replacement containers can be purchased and ordered at the Front Desk.
 - Starting July 1 the portion of the new monthly service fee allocated for meals is \$403 per person per month.
- B. Guy Fanelli Director of Dining Services reported that the Lakeview will be closed to residents for dinner on June 14. There will be a special dinner that evening to commemorate the 250th birthday of the Army. Lunch will be available for take out only in the Lakeview that day. It was suggested that extra staff be needed at mealtimes at the Bistro that day.
- C. Nikki Villa Dining Services Manager reported that there are no vacant positions in the Lakeview service staff. There is a half time position vacant at Liberty House. Many of these staff are new and still in training. They are trained to remove dirty dishes from tables whenever the diner has finished. The next theme day will feature Filipino dishes from Chef's home

- province, which may differ from other areas of the country. Father's Day reservations are required for both dine-in and take-out. Dine-in reservations are full and there is a waiting list. Fourth of July reservations are being handled by Suzanne Griffith and Al Wesson. Please contact them if you need to sign up or cancel.
- D. Chef Jerinomo reported that there is one full-time and one part-time position for cooks. The delay in filling the cook positions is caused by a lack of suitable applicants. There are many applicants, but a surprising number have NO experience cooking. He also said that he is reviewing the deli sandwich selections to switch them up for variety.

4. Selection of FOTH winner

5. Standing Committee Reports

- A. Dining Room Committee Chair, Jerry Pierce: No report
- B. Quality Control Committee Vice Chair, Ron Hatchett: There were compliments on the food at the Easter Buffet and for the food at the B&A. Also kudos for enchiladas on May 6, and for Italian pork chops and beef stew. Also comments that staff should be recognized when they work as a team like Andre did when he moved over to the cycle line when it was backed up and he was having a lull in orders. Also a question about having tortillas when picadillo is on the menu, and a comment about vegetables being overcooked.
- C. Menu Committee Dottie Cowan reported that the committee met with Chef, Guy and Nikki to review the spring cycle menu. They were uniformly pleased with the coming changes.
- D. Election Committee No report.

6. DRAC Representatives and Resident Comments

7. Adjournment of meeting